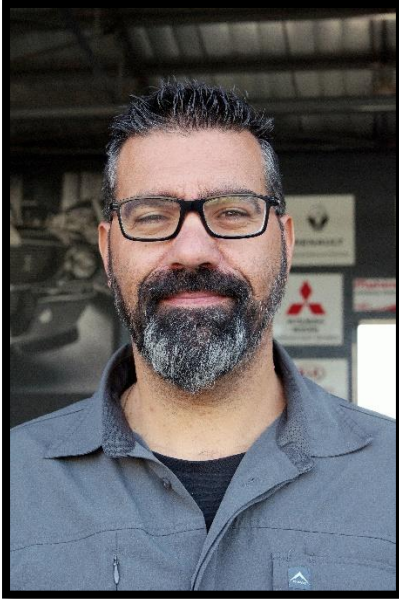




COMPANY PROFILE



AUTO MAGIC CENTURION BACKGROUND



Auto Magic Centurion is a well-established Auto Body Repairer based in a safe and secure building in Lyttelton Manor, Centurion.

The branch is owned by the Director, Raul Lima, a qualified A-Card Panel Beater with over 20 years' experience in Auto Body Repairs which is evident in the successful running of Auto Magic Centurion, proven by winning the Franchise of the Year Award twice in a row in 2013 and 2014 and again in 2017.

At Auto Magic Centurion we pride ourselves in top quality repairs, service and prices to ensure a pleasant experience during the repair process with our branch, backed up by our professional and qualified staff.

MISSION STATEMENT

Due to the high level of service demand, we pride ourselves with a designated Customer Liaison Officer to ensure that all clients are kept informed on a regular basis with regards to their repairs.

With assistance of RM (RSB) Water Bourne paint system we offer our clients a lifetime warranty on all paint work with the aid of specialized training to utilize the system to its full potential.

We guarantee you will be satisfied with the repairs performed on your vehicle or the work will be redone. If you are still not satisfied you will not be charged for paint and labour. Auto Magic Centurion guarantees all workmanship on your car for as long as you own the vehicle.

We will delight all our clients and business partners with a level of service, quality and personal attention which will reflect the extent of their value to Auto Magic Centurion.

All parts used are covered by the respective suppliers' guarantees.



OUR VISION

Auto Magic Centurion strives to be the top of mind and preferred Auto Body Repair partner, of drivable vehicles in the Insurance Industry and the general public of South Africa.

DIVISIONAL CONTRIBUTION

If the stated offering of Auto Magic Centurion is “an end to end Auto Body Repair Management Solution, putting the client in the same position, prior to the incident” then the Auto Magic Centurion contribution is the DELIVERY of this offer.

Auto Magic Centurion delivers a range of Repairs and Assessing.



OUR SCOPE OF WORK

As a preferred supplier to all the major Insurance Companies, we have repaired more than 300 000 vehicles over the last 17 years.

Auto Magic Centurion scope of work is focused on drivable and non-drivable auto body repair work.

OUR FULL SCOPE OF WORK COVERS:

- Drivable Vehicles
- Non-Drivable Vehicles
- Assessments
- Structural Repairs
- Non-Structural Repairs

KEY BENEFITS

Competitive Pricing
Qualified Technicians
National Footprint
Trusted Brand Name
National Marketing
Buying Power
Quality Relationships
Owner Run Business
New Technology Repairs
Franchise Winner 2013, 2014 & 2017
Level 2 BEE

VALUE ADDED SERVICES

Free Assessments
In-House Towing Service
Quick Turn-Around Times
Nationally Managed Average Repair Costs
Online Vehicle Tracking and Business Management
Centralised Claim Placement and Billing
Audatex and Audawatch
VSQ Certified
Coffee Shop



OUR REPAIR PROCESS





Auto Magic Centurion successfully partners with a wide range of Insurance Companies, Insurance Brokers and UMA's.

We ensure that quality and service is of the highest standard providing one point of contact for the Insurer and Broker through our Customer Care Division thereby ensuring the Client, Insurer and Broker are kept informed of the repair process.

CLIENT VALUE PROPOSITION

**Auto Magic Centurion is a
trusted, professional and
highly experienced Auto
Body Repair and
Replacement Specialist**

When talking about our guarantees or about the value we add to our partner experience, we always strive to place the client first.

The combined offering of a guarantee on repair work and added value of a reputable Motor Body Repairer who will ensure that client experience and expectations will be met.



OUR STRUCTURAL APPROVALS

- CHERY
- CHEVROLET
- FORD
- GWM
- Haval
- HONDA
- HYUNDAI
- ISUZU
- KIA
- MAHINDRA
- MAZDA
- MITSUBISHI
- OPEL
- PEUGEOT
- RENAULT
- SAMBRA
- SUBARU
- SUZUKI
- TOYOTA
- JETOUR



CUSTOMER CARE

CUSTOMER FEEDBACK

Customer feedback, whether negative or otherwise, is of value to us. Feedback enables us to identify areas in our business which requires attention.

Our Customer Care line is available to receive calls, address client concerns and supervise resolution, so the Broker or Insurer do not have to.

Our Customer Care Centre is essential in bridging the gap between all parties during the auto body repair process.

CUSTOMER CARE NUMBER:

012 661 1003

EMAIL:

customercare@amcenturion.co.za

WEBSITE:

www.automagic.co.za



GENERAL INFORMATION

PHYSICAL ADDRESS

Jet Building A1
2180 Theron Street
Lyttelton Manor Ext. 8
Centurion
0157

POSTAL ADDRESS

PO Box 894
Rooihuiskraal
Centurion
0157

CONTACT INFORMATION

Contact Number: +27 12 661 1003
e-mail: info@amcenturion.co.za
Website: www.automagic.co.za

COMPANY DETAILS

VAT Number: 4260254653
Registration Number: 2009/008610/07

