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Approved Body Repair Centre

Mahindra & Mahindra SA hereby certifies that:

Silo Auto Body (Pty) Ltd.

is authorised to effect Vehicle Body Repairs using personnel that have been trained and approved by Mahindra & Mahindra South Africa (MSA). All tools, processes, procedures and the application of paint are as per the Quality Standard prescribed by MSA.

In addition, the above Body Repairer undertakes to:

1. Use only Genuine MSA Approved Replacement Parts, purchased through an MSA Authorised Dealer when repairing Mahindra vehicles.
2. After repairs, have Mahindra vehicles inspected by an MSA Dealer Workshop as prescribed by MSA Policy & Procedures.
3. Employ suitably qualified personnel to meet the standards as defined by Mahindra & MSA from time to time.
4. Ensure participation in all training programs regularly as specified by Mahindra & MSA from time to time.
6. Take responsibility for the repair/s carried out on the vehicle and ensure customer satisfaction at all times.

Siladitya Banerjee
Head of After-Sales
Mahindra South Africa

Date issued: 01 April 2026

Valid until: 31 March 2028