Bill Wilson Building, Ernest Oppenheimer Street, Rosslyn
PO Box 911010 Rosslyn 0200
Phone: +27-12-529-6000
Nissan Information Centre: 0800 NISSAN
www.nissan.co.za

17 August 2012

Panel City Panelbeaters – Mthatha
2 Mveliso Street
Vulindlela Heights
Umthatha

Tel: (047) 531 2955

For Attention: Mr. Neeraj Maharaj

SUBJECT: NISSAN MOTOR BODY REPAIRER PROGRAMME

Dear Mr Maharaj,

We are pleased to advise you that you have met the prescribed standards and that you have been accredited as a Nissan Approved Auto-body Repair Agent for a 24-month period.

Nissan South Africa is a proud manufacturer of quality products and we believe that it is beneficial to both the customer and our Approved Motor Body Repairers to have quality standards which would be applied to all Body Repairers. In order to maintain the integrity of the Nissan Product, this programme will ensure quality repairs to all Nissan Vehicles in and out the Warranty period.

Neither Nissan South Africa nor any Nissan Dealer may demand or stipulate that a Motor Body Repairer, must purchase parts from a specific Nissan Dealer in order to qualify as a Nissan Approved Motor body Repairer.

If you are not already a KA Smart subscriber, please find attached contract to be duly signed and forwarded to one of KA Smart's Customer Relationship Managers (Rene Botha, Priscilla Haasbroek, Michelle Lewis or Tasneem Largardien). KA Smart will be advising you shortly of the exact process to be followed in supplying the information as outlined. *KA SMART will report monthly to Nissan Management on the above requirements.*

Please note that additional to the KA SMART information, a monthly report in excel format (attached) has to be completed and emailed to Maria Mntuse at mariam@nissan.co.za **before the 15th** of each month.

This Approval is valid with immediate effect until such time that we advise you when the re-assessment (audit) will be conducted and the outcome thereof. The Body Repair Agent will be liable for the costs of the audit to be conducted.

Specific communication with regard to your approval certificate will follow shortly.

Should you have any concerns, please feel free to contact me on 012 – 529 6939 or christon@nissan.co.za

Yours sincerely,

(No Signature due to electronic transfer)

Christo NAUDE
Manager: Aftersales Business Operations

NISSAN SOUTH AFRICA (PTY) LTD