



Ford Motor Company of Southern Africa (Pty) Ltd
Simon Vermooten Road, Silverton, Pretoria
P.O. Box 411, Pretoria, 0001, South Africa

21 November 2018

Tugela Panelbeaters(61247)

To Whom It May Concern

Subject: Ford National Body Shop Network Programme: 2019 Approval Certificates:

This letter serves to confirm that Tugela Panelbeaters, located at 50 Burma Road, Ladysmith is currently a Ford Certified Body Shop and will retain their approval status until such time as their new certificate is issued during the first quarter of 2019.

The compulsory annual road show meetings that normally take place in the last quarter of each year, have been postponed for 2018 and will now be held in the first quarter of 2019. Due to this change, no new Certified Body Shop certificates will be issued prior to the current expiry date and therefor, there will be a period of a few months when the current Approval Certificate will have expired after 31 December 2018.

Kindly note that despite not having a new valid approval certificate on display, this Body Shop still meets and/or exceeds the required Ford Standards specifying the necessary tools, equipment, training and customer service facilities.

Should you have any queries concerning the above, kindly direct these to Hesta Symonds at AutoMatrix (Pty) Ltd, the Ford National Body Shop Network Programme Administrators on +27 (11) 792-7014/5.

Yours Faithfully

Dean Elkington

FCSD Business Development Manager SA & SSA