



SANROSE AUTOBODY

FACTORY APPROVED REPAIR CENTRE

WELCOME TO SANROSE AUTOBODY

Conveniently located just off the Allandale off ramp in Midrand in the secure Capital Hill Office Park, Sanrose Autobody is a multi-million rand, state-of-the-art, approved autobody repair facility. This ultra-modern repair facility has **changed the face of the panel beating industry in South Africa**, aligning itself with top international brands in order to offer a specialised world class service.

Our present day facilities cover more than 3 800 square metres and includes fully imported, top-of-the-line computerised equipment, expertly installed and operated to allow the most sophisticated repairs to take place.

Our workshop staff are **highly skilled** and training opportunities are constantly sourced and provided in order to ensure that our workshop technicians are equipped with the **latest repair trends, methods and techniques**.

Our services include the following:

- ✓ Workshop and repair facilities
- ✓ Lifetime warranty on paint
- ✓ 12 to 36 month warranty on replacement parts and workmanship
- ✓ Regular SMS and telephonic updates
- ✓ Drive out quotes
- ✓ Courtesy vehicles upon availability
- ✓ Emergency towing
- ✓ Coffee lounge
- ✓ Safe and secure vehicle storage

WHY SHOULD YOU WORK WITH US?

Our members bring over fifty years' combined experience to the company, and all are committed to the ongoing process of empowerment, from creating staff development to securing comprehensive BEE ownership.

Our team is our family and together we are passionate about delivering a personalised world class quality service to our valued clients.

Sanrose Autobody is a **Level 1 BBBEE** contributor with a Supplier recognition of 135%, and proud 51% black ownership.

Having grown from a small family business into one of the country's most sought after major structural repairers, Sanrose Autobody has remained focused on offering a personalised service and individual attention to each client in an uncompromisingly professional setting.

As a **market leader**, Sanrose Autobody has also introduced an original manufacturer waterborne paint system. This not only provides unparalleled levels of paint quality, but also removes dangerous toxins from the surroundings thus ensuring **our commitment to the environmental standards**.



HAVE WE MANAGED TO CONVINCE YOU?

We pride ourselves on ensuring our clients receive only the very best, which is why we provide the following to ensure a **seamless customer service**:

- ✓ Great CSI Score Cards – top ratings and satisfied clients.
- ✓ Excellent customer care services – including our complimentary coffee lounge.
- ✓ Repair turnaround time – always prioritised.
- ✓ A+ Grade shop with latest equipment.
- ✓ Constant training taking place to ensure our staff are always updated on new and coming service and repairs.
- ✓ Shuttle services to drop and collect clients.
- ✓ 24/7 towing and storage facility.
- ✓ Top security in place for the safety of our clients vehicles and belongings.
- ✓ Claim concerns get red flagged and prioritised.
- ✓ Drive-through Assessment centre for clients to receive quotes on site.
- ✓ Our Estimators go out to do quotes to accommodate a quick and seamless claim process.
- ✓ Regular updates to our clients, Brokers and Insurances on progress of the repair process.

OUR AFFILIATIONS

- ✓ AA Quality Assured
- ✓ CRA - Collision Repair Association
- ✓ RMI - Retail Motor Industry
- ✓ SAMBRA - South Africa's Motor Body Repairers Association

**As an RMI member and major structural repairer (MSR),
Sanrose Autobody is required to:**

- ✓ Adhere to a strict code of conduct.
- ✓ Guarantee top quality service at fair prices.

As part of SAMBRA, Sanrose Autobody meets the highest standards of workmanship and service which are maintained through rigorous grading levels. Sanrose Autobody **holds the highest SAMBRA grading obtainable.**

OUR APPROVALS

- ✓ Mercedes-Benz
- ✓ Audi Full Aluminium
- ✓ Volkswagen Full Aluminium
- ✓ Audi
- ✓ Volvo
- ✓ Honda
- ✓ Toyota
- ✓ Ford
- ✓ Mazda
- ✓ Hyundai
- ✓ Suzuki
- ✓ Renault
- ✓ Opel
- ✓ Mitsubishi
- ✓ Kia
- ✓ Smart
- ✓ Chevrolet



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