

ROSS CHAMPION

Accident Repair Specialists **Est. 1939**

Ross Champion Durban

335 Mahatma Gandhi Road (Point Road), Durban
Tel: +27 (0)31 337 7585
E-mail: info@rosschampiongroup.co.za

Ross Champion East Rand

13 Diesel Street, Isando
Coming Soon

Ross Champion Pinetown

135 Old Main Road, Pinetown
Tel: +27 (0)31 701 9226
E-mail: info@rosschampiongroup.co.za

Ross Champion Prospecton

9 Avenue East, Prospecton
Coming Soon

Western Cape

Trading as Farber Coachworks, we have six branches situated across the Western Cape in Lansdowne, Montague Gardens, Paarden Eiland, Paarl and Tokai.

Ross Champion Umhlanga

35 Flanders Drive, Mount Edgecombe
Tel: +27 (0)31 550 0050
E-mail: info@rosschampiongroup.co.za

Panel-Rite Autobody Repair Centre

10 Ivy Road, New Germany
Tel: +27 (0)31 702 6711
E-mail: info@panelrite.co.za

Margate Panelbeaters and Auto Refinishers

R620 National Road, Margate
Tel: +27 (0)39 312 1079
E-mail: info@margatepanelbeaters.co.za

Margate Auto Refinishers

1466 Hill Road, Port Shepstone
Tel: +27 (0)39 682 1212
E-mail: staceyf@margateautorefinishers.co.za

24 Hour Emergency Number
031 368 6464



ROSS CHAMPION

Accident Repair Specialists **Est. 1939**

The simplicity of one stop shopping
A rock solid guarantee
Peace of mind

- ✓ Administration & Facilitation
- ✓ Vehicle Diagnostics
- ✓ Autobody Repairs
- ✓ Paint Shop
- ✓ Wheel Alignment
- ✓ Towing & Recovery
- ✓ Valet Service
- ✓ Automotive Air Conditioning Services



Getting you back on the road since 1939



Administration & Facilitation



Vehicle Diagnostics



Autobody Repairs



Paint Shop



Wheel Alignment



Towing & Recovery



Valet Services



Courtesy Vehicles

Hand in hand with exceptional **Customer Service** in our **Customer Promise**:

The simplicity of one stop shopping

A rock solid guarantee

Peace of mind

Getting you back on the road since 1939

✓ PROFILE

Ross Champion Motors has been operating in Durban since 1939 and is widely known for top quality workmanship, exceptional service levels and competitive prices.

Accredited with all major insurance companies and the majority of vehicle manufacturers, Ross Champion unites the best of the latest technology with the mastery of highly skilled journeymen to restore vehicles to the specifications of the manufacturer and get the customer back on the road in the quickest possible time.

A fertile business environment and a visionary approach have been the main catalysts in the continued growth of Ross Champion. The forerunners in this industry in KZN and a company with modest beginnings, Ross Champion, with 6 state-of-the-art branches in Durban, Pinetown, Umhlanga, New Germany, Margate and Port Shepstone and six branches in Cape Town, is now recognised as a world class autobody repair group.

✓ OUR PEOPLE

A company that today employs over 150 people, Ross Champion is a female-owned business. An accredited merSETA Training Centre, staff development and empowerment have always played a big role in the company's ethos and the highly trained workforce is boosted by a regular intake of apprentices both male and female.

A B-BBEE Level One Value Added Supplier we are motivated to achieve great success and strongly believe in giving back to the community through our Corporate Social Responsibility initiatives.

✓ OUR PHILOSOPHY

Caring for the environment has always been a must at Ross Champion and we have Green Industry Initiative. Included in our eco-friendly practices is our full recycling programme with state-of-the-art waste disposal systems for both chemical and packaging waste, our largely paperless offices, our use of water-based PPG paints and our community based damaged part recycling projects.

✓ QUALITY ASSURANCE

We are ardent about quality and integrity. Our Quality Assurance promises the customer Quality Repairs, Quality Service and Quality Costings. Our Post Repair Safety Check verifies that all work carried out meets with international standards. The Quality Assurance Process includes precision checking and the Quality Control Team are in fact incentivised for finding faults, safeguarding that no vehicle leaves our premises with a fault or blemish.

So sure are we of our workmanship and service that we offer a 3 Year Guarantee on Workmanship and a Lifetime Warranty on Paintwork.

✓ CUSTOMER SERVICE

We pride ourselves on our outstanding Customer Service. Guided by our maxim, "getting you back on the road", every member of the team is dedicated to ensuring that every customer enjoys the highest possible standards of workmanship, customer care and courtesy and is back on the road in the quickest possible time.

Not only do we have a team responsible for regularly updating customers on the status of their vehicles, we also have a customer communication portal allowing customers to logon from anywhere in the world and see the progress for themselves.

Our customer care extends beyond this too, with a fleet of Courtesy Cars available on request (T&Cs apply).

✓ OUR PARTNERS

Ross Champion Autobody Repair Specialists is approved by all major insurance companies. We are also an approved repairer of most major vehicle brands: Alfa Romeo, Audi, Chevrolet, Citroen, Datsun, Fiat, Ford, GWM, Haval, Honda, Hyundai, Infiniti, Isuzu, Jaguar, Kia, Land Rover, Lexus, Mazda, Mitsubishi, Nissan, Opel, Peugeot, Renault, Subaru, Suzuki, Tata, Toyota, Volvo and Volkswagen.