AC-SM4004251

DINO PANEL BEATERS

CODE OF CONDUCT

The Retail Motor Industry Organisation is a proactive, relevant, retail and associated motor industry organisation recognised as the leading voice in South Africa's automotive aftermarket. It serves the daily needs of its members and plays a key role in enabling motor traders to deliver a superior service to motoring consumers. Eight Associations fall proudly under the RMI umbrella. Inter-associational business-to-business trading is encouraged in the interests of all stakeholders.

As accredited members of the Retail Motor Industry Organisation (RMI), we pledge to:

- Provide quality products and services at a fair and reasonable price.
- Honour both the letter and spirit of any guarantee accompanying the sale of these products and services.

In the event of a complaint or dispute between ourselves and a customer, that cannot be settled at management level, our customer will be able to take the matter to the appropriate Complaints Committee of the RMI.

This code remains the property of the Retail Motor Industry Organisation (RMI).

RMI Quality Assured

Expiry Date: 30 June 2025

Incorporating

ARA miwa NADA SAMBRA SAPRA SAVABA TEPA VTA