



Approved Body Repair Centre

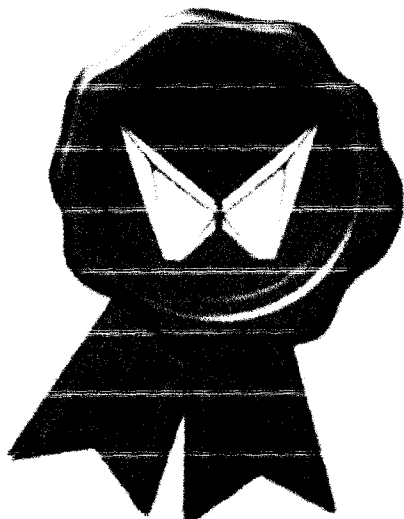
Mahindra & Mahindra SA
hereby certifies that:

Reflex Panelbeaters

is authorised to effect Vehicle Body Repairs using approved Mahindra & Mahindra South Africa (MSA) trained personnel, tools, processes, procedures and the application of paint as per the Quality Standard prescribed by Mahindra & Mahindra South Africa (MSA).

In addition, the above Body Repairer undertakes to:

- 1 Use only Genuine MSA Approved Replacement Parts, purchased through a MSA Authorised Dealer when repairing Mahindra vehicles.
- 2 After repairs, have Mahindra vehicles inspected by a MSA Dealer Workshop as prescribed by Mahindra South Africa's Policy & Procedures.
- 3 Employ suitably qualified personnel to meet the standards as defined by Mahindra & Mahindra South Africa from time to time.
- 4 Ensure participation in all training programs regularly as specified by Mahindra & Mahindra South Africa from time to time.
- 5 Take responsibility for the repair/s carried out on the vehicle and ensure customer satisfaction at all times.



Senthil Selvaraju

Head of After Sales
Mahindra South Africa

Date issued 01 January 20 25

Valid until 31 March 20 26