GER-MATIC cc

EXECUTIVE AUTOMOTIVE REFINISHERS

Ck: 2000/009018/23

234 Propshaft St, Silverton
PO Box 3
La Montagne, 0184

VAT NR 416 018 7565

Tel: (012) 803 3667/8
Fax: (012) 803 2232
germatic@worldonline.co.za

Application for Extensive Accident Repairer

We would like to become one of your approved service providers and we thank you for giving us this opportunity to introduce ourselves to you.

PREFACE – GER-MATIC AUTOBODY

Ger-Matic Autobody cc started in 1998. In 2000 Ger-Matic Autobody was officially registered and started taking the panel beating market with huge impact.

Hence the establishment, the company has grown exceptionally well in the panel beating industry. This due to six main factors; expert advice, customer care, after sales service, dedicated, qualified and loyal staff, good relations with suppliers and insurance companies and most of all a unique system in the panel beating industry. The reason for this system being that we have a fleet of complimentary vehicles and towing contractors working 24 hours for your convenience, above our well specialized and professional workshop.

We here at Ger-Matic believe that excellent customer service will outweigh the price cutters in the market since the cars here are treated like patients and the clients like family. Due to this

you will note that most of Ger-Matic's growth in the past has come by word of mouth and not by extreme advertising campaigns.

The OWNER - Mr C J Leonard

Mr. C J Leonard completed his studies in B Comm. Accounting at the University of Pretoria. He then worked for several major companies nationally and internationally doing costing for their businesses.

After an accident with his vehicle he decided to get involved in Panel beating when he realized that his vehicle was repaired poorly and the shop had offered no after service.

He is now the proud owner of Ger-Matic Panel beaters.

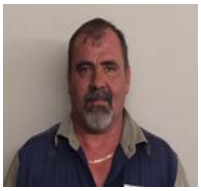
Mr. Leonard realizes the essential importance of saving money for every business, so every job completed has a costing done. This is done so that the insurance companies can receive something back.

When he started his own Panel beating Company he believed in changing the stigma of panel beating in the motor industry and has made this a priority and is prepared to go the distance for insurance companies as well as clients.

THE TEAM

Corrie Leonard
Owner

Schantel Lombard
General Manager



Johan Prinsloo
Workshop Manager

SERVICE AVAILABLE

1. QUOTATIONS

Our specialized and well trained staff in conjunction with assessors from your insurance company will give exact and precise quotations on your vehicle, aiming to give mark related prices on parts and workmanship to satisfy the insurance company and the client to the greatest extent. We are using TMS and Audatex for our quoting systems.

2. REPAIRS

Ger-Matic is MSR 3 Advanced rated witch means we are able to do major structural repairs. All paintwork is done with RM waterborne paint. The workshop is equipped with two Aer-O-Cure spray booths and top of the range equipment and all work and paint are guaranteed. All of this in conjunction with qualified staff can assure you a flawless repair.

CRA Advanced; Major Structural Repairer

We have the following manufacturer's approvals:

VW
Audi
Seat
Volvo
Ford
Mazda
Toyota
Hyundai
Suzuki
Nissan and Datsun
Kia

3. INSURANCE COMPANIES

The following are a few of the Insurance companies that we are already working for:

Alexander Forbes		Hollard / Etana
King Price		Mutual & Federal
Santam		Outsurance
New National	AIG	
Oakhurst		Regent

4. STORAGE

Our premises are owned by the company and guarded 24 hours a day by top of the range security together with the in-house insurance to the value of ten million rand. All this enables us to store your vehicle safely to give you peace of mind.

5. COURTESY VEHICLES

Ger-Matic owns a fleet of courtesy vehicles. Should your clients require a vehicle to use while we are taking care of their cars these vehicles are there on request.

6. ADVICE

We have specialized staff who know the industry well and who will be able to advice your client on how to get the claim registered, getting a courtesy car and getting the procedure done to their satisfaction.

7. INSURANCE

Ger-Matic has both internal and external insurance to the value of 10 million rand. This insures all vehicles on our premises or vehicles on the premises of a subcontractor.

We make use of the Lighthouse Consumer Services a.k.a as RGT Smart SMS system to follow up on clients after repairs and have been rated by VW SA as the second best in South Africa. Our CSI ratings with Insurance Companies are above the industry's average.

8. OTHER GENERAL INFORMATION

Company Reg Nr:	2000/009018/23
VAT NR:	416 018 7565
Tel:	012-803 3667/8
Fax:	012-803 2232
E-mail address:	germatic@worldonline.co.za
Emergency contact:	Corrie Leonard 083 395 5217
	Schantel Lombard 073 332 7959
	Johan Prinsloo 083 395 5218
Physical Address:	234 Propshaft Street, Silverton
	GPS co-ordinates: 25°44'6"S / 28°20'1"E
Postal Address:	PO Box 3, LA Montagne, 0184
BEE Status:	Level 3 BEE Contributor with procurement
	Recognition for the value of 125%

The Ger-Matic team looks forward to having a good constant relationship with yourself and assures you of our best service at all times.

We appreciate your interest in our company and should you require any further information in addition to our company profile please feel free to contact us at your convenience.

Sincerely

GER-MATIC AUTOBODY cc

WELCOME TO
GERMATIC

PANELBEATERS

DELIVERIES
QUOTATIONS

AER·O·PREP

AER·O·CURE

AER·O·CURE

VEHICLES
AWAITING
REPAIRS

ALUMINIUM ONLY

ALR-O-CURE