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01 March 2019

TO WHOM IT MAY CONCERN

This is to confirm that **Bloemfontein – Dent Doctor**, a member of **CRA**, is a Mazda Recommended Motor Body Repairer, certified to conduct repairs of a Structural Repairer.

Quality and workmanship is granted to **CRA** and its member, and Mazda Southern Africa (Pty) Ltd accepts no liability or responsibility for repairs undertaken.

In the event of a dispute please contact **CRA** on 08610 726272 or email at admin@crasa.org.za.

This Letter of Recommendation is valid for a period of 12 months ending 31 March 2020.

Yours sincerely

A handwritten signature in black ink that reads 'T. A. Ward'.

Trevor Ward

Head of Customer Service