

An Introduction to Our World

Why Flanagan's?

Established in 1976, Flanagan's is one of the oldest family owned and operated Accident Repair specialists in South Africa. We pride ourselves in outstanding workmanship and extremely high service levels keeping you the client completely satisfied at all times, with a dedicated team of staff with an absolute passion for perfection.

Our core values are:

- Quality, service and an extremely high standard of workmanship!
- Respect and consideration for client vehicles as if it were our own.
- Honesty and Integrity for all business dealings
- Teamwork
- Environmental awareness and **TRAINING!**
- Absolute **loyalty** to all Flanagan's affiliates

Again, an absolute passion for perfection and efficient delivery!

We continually strive to be the best Autobody Repair Specialist available in South Africa providing both a quality repair from top to bottom, inside to outside and a dazzling service experience. EVERY TIME!

The Benefits of being associated with Flanagan's

Sometimes through no fault of the vehicle owner, their vehicle may encounter a few knocks and dents. As professionals in Auto Body repairs, Flanagans Autobody Repairs will make sure that every vehicle repaired by us is restored to its pre-damaged condition, this by adhering to specific procedures which ensure that each repair meets our stringent standards. Any Manufacturer's Warranty in place will not be compromised as a consequence of Flanagans effecting the repairs. We are also very committed to strong relationships and good communication platforms.



**(Pictured in 2014 before the relaunch of our new facility)*

So what does this mean as a client of Flanagan's

- **Flanagan's** through our **REPAIR vs REPLACE** program will keep the vehicle's integrity in-tact, whilst improving efficiency and reducing turnaround time. It is also highly cost effective.
- **Flanagan's ABR** will perform all body and paint services in accordance with the guidelines specified by the manufacturer and our highly experienced quality control systems.
- **LEVEL 2 – 2017 B-Bee Supplier (New Codes)**
- **Flanagan's** will continually **INVEST** in the latest technology and equipment to improve repair technique and relationship!
- **Flanagan's** will only use genuine body parts for all repairs if warranty offered by the manufacturer or importer has not expired or lapsed or otherwise stipulated by the owner/ insurer
- **Flanagan's** warrants that all work performed shall be free of defects in material and workmanship for a period equal to at least the outstanding manufacturer's warranty.
- All parts fitted carry a 12 month warranty from the date of purchase or fitment.
- **LIFETIME WARRANTY** on all paintwork underwritten by **BASF** the world's leading coatings manufacturer.
- State of the art **major** structural & **NON** structural repair facility, operational with the latest equipment & tools to effectively repair new age technology cars.
- **Efficiency & transparency!**

Current Manufacturers Approvals

- TOYOTA SOUTH AFRICA
- HYUNDAI AUTOMOTIVE
- HONDA
- NISSAN
- KIA MOTORS
- RENAULT SA
- ISUZU
- CHEVROLET
- SAAB
- HUMMER
- OPEL
- MAZDA
- DATSUN
- TATA

Current 2017 Applications':

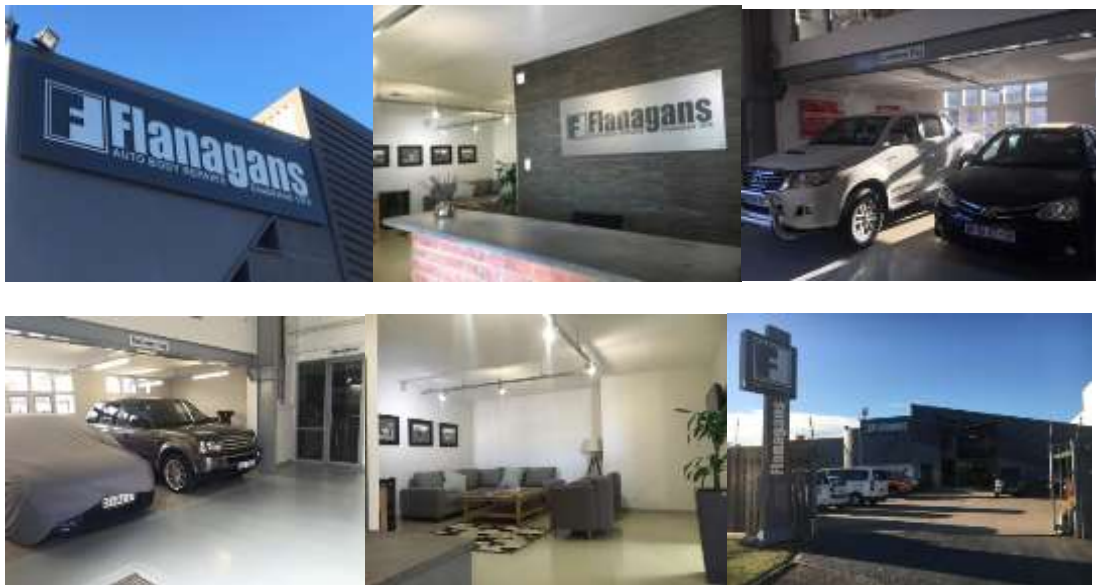
- Audi
- Volkswagen SA
- Ford

Current News @ FABR 2017

The current year will be an exciting one for us at **FLANAGANS** as it will see us with the launch of a Regional Training centre on site supported by all the world class **BASF** brands including Glasurit and RM.

Our new Customer Delivery, Reception and Assessment Centre were also commissioned early on in 2017. This new modern and clinical facility that greets the client on arrival, has certainly upped the image of the business and reinforces the Professionalism we portray.

At a glance: Flanagans DRIVE IN CENTRE in PICTURES (Jan 2017)



Location

We are conveniently situated in Springfield Park, Durban North and have easy access to the N2 on the banks of the Umgeni River. We service all areas up to Ballito in the North, Amanzimtoti in the South and Hilcrest inland.

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