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31 March 2017

TO WHOM IT MAY CONCERN

This is to confirm that **Flanagans Auto Body Repairers**, a member of **SAMBRA**, is a Mazda Recommended Motor Body Repairer.

Notwithstanding this recommendation, Mazda Southern Africa (Pty) Ltd accepts no liability or responsibility regarding any work undertaken by **Flanagans Auto Body Repairers**.

In the event of a dispute please contact **SAMBRA** on 021 939 9440 or email at brione.schoeman@rmi.org.za.

This Letter of Recommendation is valid for a period of 12 months ending 31 March 2018.

Yours sincerely

A handwritten signature in black ink that reads 'T. A. Ward'.

Trevor Ward

Head of Customer Service