



Alberante ARC – Company Profile

INTRODUCTION

Alberante have spent over 25 years building a reputation as one of the top repairers in the country, where only the best will do.

With a total focus on providing exceptional service, we value our customers and the importance of repairing your vehicle back to manufacturer standards.

Our state of the art facility is world class and house a smooth running production process, where our highly trained and qualified staff use the best equipment and refinish products available to diligently restore your vehicle with pride.

Whether it's a minor scratch or a major accident, your vehicle is better off in expert hands - Alberante ARC offers you full piece of mind that your vehicle will be returned to you in excellent condition. Accredited with 18 manufacturer approvals

ARC (Approved Repair Centre)



ARC Customer Reception

Alberante ARC is our in-house collision repair facility – This modern paint and panel shop has a Major Structural Repairer SAMBRA Grading – the highest possible grading in the panel beating industry and is AA Quality Assured.

We take pride in our work and respect that our customers' vehicles are expensive & technologically advanced and that sub-standard repairs can have a detrimental effect to the value of vehicles and more importantly, their safety and reliability.

Top quality repairs should not be done at the expense of the environment and we therefore exclusively use Colour System water-based paint.

Services offered

- Highly skilled, friendly & experienced staff
- 4 Spray ovens fitted with the latest electronic pressure and air volume control ensuring the best possible paint finish – Having 4 ovens means that we do not have to short-bake and risk an inferior paint finish
- A 24 Hour Contact number for accident towing and assistance (082 954 7127)
- A fleet of 30 courtesy vehicles available to customers – Our courtesy cars are not branded as we value our customers' dignity and therefore prefer not to use them as mobile advertising billboards
- High quality standards of workmanship at competitive prices
- An express line for the smaller repairs
- Personal service
- Quotes done at the customers' premises by arrangement
- Collection of damaged vehicles on request
- Collection of clients on completion of repairs
- Latest repair technologies and equipment used
- Only original parts fitted
- Towing of non driveable vehicles countrywide (including border posts)
- Indoor storage with 24 hour security
- Warranty of 3 years on body and 12 months on mechanical work



Alberante ARC has the following factory approvals:

- Audi
- BMW
- Chev
- Datsun
- Ford
- Honda
- Hyundai
- Isuzu
- Kia
- Mahindra
- Mazda
- Mini
- Mitsubishi
- Nissan
- Opel
- Renault
- Suzuki
- Toyota
- Volkswagen



Association recognitions:

- AAQA (Automobile Association Quality Assured)
- CRA – Collision Repair Association

Assessments & Storage Facilities



The 1200m² enclosed and lockable storage facility next to the main entrance is ideal as an assessment centre for towed vehicles as it is easily assessable to tow trucks. As this area is next to our guard house it would be no problem to extend our existing 24hour vehicle receiving service to an insurance company.

The benefit of this storage facility is that unlike similar facilities used by other insurers, it is not located in an industrial area and is therefore more customer friendly due to easy access in a secure environment, especially at night.

The Team

Customer Liaison Officers

Marelize Venter (Team Leader)

Samantha Theron

Assessors/Booking and Authorisation Staff

Cindy Adendorff

Dani Potterton

Sune van Staden

Accounts/Creditors/Debtors and Costing Staff

Mart-Marie Hamman (Team Leader)

Chante Holtzhausen

Anette Welmans

Jan Jacobs

Bilal Ebrahim

Shane Cloete

Workshop

Bertie Needham (Team Leader)

Derek Ferreira

Quality Controllers

Tommy Brink (Team Leader)
Dries Brink
Brandon Lee

Management

Eben Jansen - Director
Darren Naidoo - Director
Nakkie Opperman – Operations Manager
Carole Espadeiro - 0860 Manager (Towing Services)

Phone our 24-Hour assistance lines:

24-Hour Towing Assistance Number : 0860 2224 3368/082 954 7127

Carole Espadeiro 082 954 7127 (0860 Manager)

Nakkie Opperman 082 715 6907 (Operations Manager)

References:

We deal with most insurance companies, insurance brokers and many corporate fleets – we rely on repeat business and customer satisfaction is therefore our first priority.

Please contact us for further information - we look forward to be at your service.

Nakkie Opperman

Operations Manager
nakkie@alberante.co.za

1 Voortrekker Road, Cnr Louis Trichardt, Alberton 1451
P.O. BOX 1795, Alberton, 1450

website: www.alberantearc.co.za

Tel: 011 861 8000