

27 October 2023

VMS Autobody (Pty) Ltd.
90 Beethoven Street
Harbeespoort
0260

Attention: Ms/Mr S J Jansen van Vuuren

RE: CHERY CERTIFIED PANEL BEATER PROGRAMME APPOINTMENT:

Dear Sir or Madam,

This letter serves to confirm that VMS Autobody (Pty) Ltd., 90 Beethoven Street, Harbeespoort, has met the Chery International (Pty) Ltd. Certification criteria, and is hereby appointed as a Chery/Omoda Certified Panel Beater. **This letter is valid until 10/11/2023**, after which your approval certificate should be used to confirm certification status.

Please find attached herewith a copy of the Service Level Agreement (SLA) and Signboard Rental Agreement (SRA) for signature. Kindly complete and return to candice@automx.co.za and charne@automx.co.za for review.

On verification of correct completion of the SLA, you will be granted access to the Chery portal hosted by AutoMatrix, and a copy of your digital certificate will be supplied on your My Documents profile. Kindly note that the original certificate will be couriered to your offices for display in your reception area. Please do not print the digital version, as this is only a copy. Signage will be processed immediately on receipt of the SRA.

As set out in Step 1 of the Online Application, we wish to remind you of below items required from you now that your company has been granted Certification status:

- 1. MONTHLY APPROVAL FEE:** Billing will commence on the first (1st) of next month. Should your account with AutoMatrix not already be on debit order, you will be required to provide them with a debit order form. Please ensure that your fees are paid by the date stipulated
- 2. AUTOMX.CO.ZA:** In terms of clause 8.34.1 of the SLA, all Certified Panel Beaters must access the website at least once a month. AutoMatrix will grant access to the Chery portal shortly. Should this be the first OEM portal you are being granted access to, please ensure that your account is activated on receipt of the access confirmation from AutoMatrix.



CHERY
FUN TO DRIVE

Chery South Africa
Ground floor, Flushing Meadows, The Campus,
57 Sloane Str, Bryanston, Sandton, 2191.
Tell: 011 448 5388
www.chery.co.za

- 3. MY DOCUMENTS PROFILE:** All re-audit supporting documentation must be loaded to the company's My Documents profile on the AutoMatrix Website, and must be kept up to date at all times. You will be required to upload all documentation immediately after activating your account.

For your convenience, automx.co.za will send an automatic reminder one month prior to expiry of all relevant documents/certificates. You are required to update the document immediately. Should you not do so, automx.co.za will again remind you on expiry of the document.

Should you still fail to update within 1 week from expiry notice being received, your company name will be sent to AutoMatrix, who will in turn will report this problem to Chery International (Pty) Ltd. for appropriate action.

- 4. AUTOMX CONNECT:** Your Company is required to submit data to AutoMX Connect via your management system with immediate effect (please refer to Clause **11** of the SLA for details).

If you are not already integrated with the portal, Candice Symonds (candice@automx.co.za) will provide you with instructions shortly. Once activated, your data will be validated to ensure compliance.

- 5. DISCLAIMER DOCUMENT (FITMENT OF NON-GENUINE PARTS):** In the event of non-genuine parts are being fitted to vehicles still under warranty, you will be required to have the vehicle owner sign a Disclaimer Form. The form can be downloaded from the Chery portal Home Page (automx.co.za) under 'FORMS'.

All Signed Disclaimer Forms must be attached to the Job Card in order for AutoMatrix to verify during the Job Card audit section of the annual re-audit as detailed above, and in clause **8.17.1.3** of the SLA.

We wish to welcome you to the Chery family and look forward to a long and prosperous relationship.

Yours sincerely,

Floris du Toit
National Aftersales Manager
Chery International (Pty) Ltd.